

Doyle, Dan

From: Sherrilynn Granberg [sherrilynn.g@att.net]
Sent: Friday, September 23, 2011 9:14 AM
To: AfterIreneCT
Cc: attorney.general@ct.gov; ltgovernor.wyman@ct.gov
Subject: CL&P, Insurance & the storm

To Whom It May Concern,

I am writing this e-mail about the failures of CL&P during the recent storm. The length of time it took them to get our power restored was ridiculous. We were without power for almost six days. The company is lying by placing all the blame on the trees taking down the power lines. First, throughout the years CL&P has cut their budget for tree removal thus making the very problem they are complaining about happen. Second, they have also cut their budget for general line and pole maintenance so when the storm hit the poles were already weakened from years of neglect. My husband who works for AT&T said that many of the poles that went over were rotten. So when CL&P was restoring power they were also doing the maintenance that should have been done all along. During storms in previous decades, including the two big storms in the 1970's we got power restored sooner and they were bigger storms. This company needs to be seriously investigated and I do not feel that the consumer, state or federal governments should be responsible for the cost that CL&P incurred fixing their mess.

In addition I also would like various insurance agencies looked into regarding waving the deductible for storm damage. My insurance is refusing to cover my 275.00 loss of food because they say that it wasn't a hurricane by the time it hit us and therefore doesn't meet the standard for waving the deductible. Again, I believe this to be wrong. The state receive a tremendous amount of damage which was compounded by the failure of CL&P so my family pays the price because it wasn't a hurricane?

I hope you will both look into these matters and I appreciate your time and efforts.

Sincerely

Sherry Granberg

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